

CMB WING LUNG BANK
NEW NOTES EXCHANGE SERVICES OF OPERATING BRANCHES

(Hong Kong, 25th January 2021) CMB Wing Lung Bank (“the Bank”) would like to notify customers and the general public that special arrangements will be introduced to facilitate the exchanging of new banknotes while reducing queues and observing social distancing at operating branches.

From **26th January 2021 to 11th February 2021**, customers of the Bank can get tickets (first-come-first-serve basis and while stock lasts) distributed by branches. Customers will be served with new notes exchange services at an express counter of that ticket-issued branch at a specific time on the day when the ticket is issued. New notes exchange services will only serve existing customers who possess a deposits account(s) of the Bank.

In addition, all operating branches of the Bank will open earlier and operate an hour extra at **9:00am to 10:00am from 26th to 28th January 2021** to accommodate high demand for new notes exchanging services.

To better protect the Bank’s customers and staff, branches will conduct body temperature screening for customers prior to entering the branch. If customer’s temperature is at 37.5 degree Celsius or above, please seek appropriate medical care and visit branches on another day. Also, please wear face mask when entering the branches. Customers are also advised to enjoy our banking services through the following electronic channels:

- NET Banking Services– <http://www.cmbwinglungbank.com>
- Wintech mobile banking services – Search “CMB Wing Lung Bank” / “CMBWLB Wintech” / “Wintech” at App Store to download our mobile application
- Automatic Teller Machines (ATM)
- Phone Banking Services– 230 95555

For further enquiries, please call our Customer Services Hotline at 230 95555.

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Press Enquiries:

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