

Press Release Date: 21 February 2022

CMB WING LUNG BANK LATEST UPDATE ON BRANCH OPERATION

(Hong Kong, 21 February 2022) CMB Wing Lung Bank ("the Bank") would like to notify customers and the general public that a staff from Quarry Bay Branch was tested preliminarily positive for COVID-19 on 18 February 2022. A staff from Johnston Road Branch & Mongkok Branch were also tested positive with a rapid COVID-19 test on 20 February 2022 respectively. The concerned staff wore masks during work, and all with the last working date on 18 February 2022. Quarry Bay Branch, Mongkok Branch & Johnston Road Branch have been closed from today (21 February 2022) temporarily until further notice. In addition, Causeway Bay Branch that was temporarily closed earlier will resume business operation from 22 February 2022 (Tuesday).

Branches of the Bank/CMB Wing Lung Private Wealth Management Centre/CMB Wing Lung Private Banking Centre have the following arrangement so as to strengthen epidemic preventive measures for COVID-19. Sorry for any inconvenience caused.

Branch temporarily closed	Address	Effective date
Quarry Bay Branch	1A Westlands Road	Close from 21 February
Mongkok Branch	Basement, CMB Wing Lung Bank Centre, 636 Nathan Road	2022 (Monday) onward until further notice.
Johnston Road Branch	118 Johnston Road	
Central District Branch	189 Des Voeux Road Central	Close from 8 February 2022 (Tuesday) to 26 February 2022 (Saturday)
Happy Valley Branch	44 King Kwong Street	Close from 16 February 2022 (Wednesday) onward until further notice.
To Kwa Wan Branch	64 To Kwa Wan Road	Close from 15 February 2022 (Tuesday) onward
Kwun Tong Branch	339 Ngau Tau Kok Road	until further notice.
Yuen Long Branch	37 On Ning Road	
Shatin Plaza Branch	Shop 2, Level 1, Shatin Plaza, 21-27 Sha Tin Centre Street, Sha Tin, New Territories	
North Point Branch	361 King's Road	Close from 14 February 2022 (Monday) onward until further notice.
Causeway Bay	262 Gloucester Road	Close from 8 February 2022 (Tuesday) to 21 February 2022 (Monday)
Sham Shui Po Branch	111 Tai Po Road	Close from 8 February
Tsz Wan Shan Branch	25 Fung Tak Road	2022 (Tuesday) onward
Mei Foo Branch	Shop N94, 1/F, Mount Sterling Mall	until further notice.
Tuen Mun Branch	42 Tuen Mun Heung Sze Wui Road	



TKO Metro City Branch	Shop 238, Level 2 Metro City Phase 1	
Hunghom Branch	28 Wuhu Street	
Aberdeen Branch	201 Aberdeen Main Road	
Western District Branch	262 Queen's Road West	
Express Rail Link Branch	Shop No. WEK G-1, G/F Hong Kong	
	West Kowloon Station	

Aside from those branches above have been temporary closed, the Business Hours of Operating Branches has been adjusted as follows, until further notice:

Mondays to Fridays: 10:00am to 3:30pm

Saturdays*: 10:00am to 1:00pm

Besides, only 4 branches listed below will continue to provide banking services on Saturdays (10:00am to 1:00pm), until further notice.

Hong Kong Island		
Causeway Bay	262 Gloucester Road	
Kowloon Island		
Prince Edward Branch	17 Lai Chi Kok Road	
Kwun Tong Shing Yip	Shop 149, 1/F, E Plaza, Legend Tower, 7 Shing Yip Street	
Street Branch		
New Territories		
Tsuen Wan Branch	251 Sha Tsui Road	

To better protect the Bank's customers and staff, branches will conduct body temperature screening for customers prior to entering the branch. If customer's temperature is at 37.5 degree Celsius or above, please seek appropriate medical care and visit branches on another day. Also, please wear face mask when entering the branches. Customers are also advised to enjoy our banking services through the following electronic channels:

- Wintech mobile banking services Search "CMB Wing Lung Bank" / "CMBWLB Wintech" / "Wintech" at App Store or Google Play to download our mobile application; or you may visit the Bank's website
 - (<u>https://www.cmbwinglungbank.com/wlb_corporate/en/e-services/iphone-app.html</u>) to download Wintech.
- NET Banking Services- http://www.cmbwinglungbank.com
- Automatic Teller Machines (ATM)
- Phone Banking Services 230 95555

For further enquiries, please call our Customer Services Hotline at 230 95555.

^{*}only applicable to 4 branches listed below



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