

Standard User Agreement)

招商永隆銀行有限公司 CMB Wing Lung Bank Limited

FOR BANK USE ONLY
EB No.:
TB No.:
CIF No.:

Personal NET Banking, Phone Banking and/or ATM Card Service Application Form After completing form, local customer could submit the form to any branch of CMB Wing Lung bank Limited in person for processing, overseas customer could mail the form to Wing Lung Customer Contact Centre, 636, Nathan Road, Mongkok, Kowloon, Hong Kong" (Customer Service Hotline: (852)230 95555). "СМВ APPLICANT INFORMATION Account Name (in Chinese): Account Name (in English): Identity Document: HKID Passport No.: Email address: Match with existing records Mobile Phone Number:

Match with existing records Updated (OPC-068 required), new email address Updated (OPC-068 required), new mobile phone number SELECTION OF ACCOUNT(S) / SERVICE(S) INSTRUCTIONS [either one] : ☐ Amendment ☐ Cancellation Section 1 Selection of Service(s) SELECTION OF SERVICE(S) ("Service(s)")
Personal NET Banking, Phone Banking and ATM Card Service ☐ Phone Banking Service Personal NET Banking Service ☐ ATM Card Service Card Holder must be an individual/joint customer and at least 15 years of age. - Personal NET Banking Service has included Mobile Banking Service, NET Securities Trading Service and NET Investment Services (if applicable). - Phone Banking Service has included CMB Wing Lung Automated Securities Trading Services and Manned Securities Services Trading Hotline (if applicable). - NET Securities Trading Service has included Mobile Securities Trading Service. Section 2 Personal NET Banking and/or Phone Banking Service Personal NET Banking Preferred Logon I.D. (Note 1): (Please use 8-12 alpha-numeric characters) HKD Primary A/C No.: Customers can select his/her/ their designated HKD A/C to be the HKD Primary A/C but excluding the situation that existing customer already registered with Personal NET Banking or Phone Banking Service, his/her/ their HKD Primary A/C will continue to be the current HKD Primary A/C.

Fund Transfer to non-registered CMB Wing Lung Bank account and/or Other bank account

Service is available for fund transfer to non-registered CMB Wing Lung Bank or other bank account through Personal NET Banking. Customer should perform transaction signing by using the "Transaction Signing" Security Token or Mobile Token to complete the transaction. The maximum daily accumulated transaction limit for general individual/joint customer is HKD200,000 equivalent, the maximum accumulated daily transaction limit for Sunflower, Private Wealth Management and Private Bank individual customer is HKD2,000,000. Customer may adjust their own daily accumulated transaction limit, the limit would be defaulted as HKD200,000 equivalent or HKD2,000,000 based on customer level. For equivalent customer whose Personal Net Banking service applied within 180 days (included), the maximum daily accumulated transaction limit is HKD200,000 equivalent. Activate the service (If you do not have "Transaction Signing" Security Token, please also fill in "Instruction Notice of CMB Wing Lung Personal / SME NET Banking Service" for application.) ☐ Defaulted Maximum Daily Accumulated Transaction Limit HKD200,000 (Applicable for general individual/joint customer) ☐ Defaulted Maximum Daily Accumulated Transaction Limit HKD2,000,000 (Applicable for Sunflower, Private Wealth Management and Private Bank individual customer) ☐ New Maximum Daily Accumulated Transaction Limit HKD Cancel the service Fund Transfer to Third Party HKD / RMB / USD / Combination Savings Account(s) within CMB Wing Lung Bank Account Name Account No. (1) Account Name Account No. (2) (3)(4) Remarks: • Accept a maximum of 10 operating accounts registration • Phone Banking Service accepts Fund Transfer to third party HKD or RMB account(s) only. Fund Transfer to HKD / RMB / USD / EUR Account(s) with Other Bank(s) in Hong Kong Account Name Bank Name Bank Code Account No. (1) (2)(3)(4) Remarks: • Accept a maximum of 10 operating accounts registration • Phone Banking Service accepts Fund Transfer to other H.K. bank(s) HKD or RMB account(s) only. Other Banking Operation (Note 1) Applicable to Personal NET Banking & registered A/C only and service includes Purchase of Telegraphic Transfer, Purchase of Foreign Currency Notes, etc. and please refer to our CMB Wing Lung Bank's latest announcement for details. Related service details (e.g. Purchase of Telegraphic Transfer) are required to fill in additional forms of "Registration/Cancellation of particulars relating to the purchase of Telegraphic Transfer via CMB Wing Lung Personal NET Banking". Cancel Other Banking Operation Service Re-activate Other Banking Operation Service Change of Personal NET Banking Logon I.D. (8-12 alpha-numeric characters; Not recommend using phone numbers, date of birth, ID number or words in dictionaries) □ New Logon I.D.: Change of Primary Account and reactivate NET Banking Service Reactivate my/our Personal NET Banking Service and replace A/C No. my/our Personal NET Banking Service is deactivated after closure of the previous assigned Primary A/C (No. Suspension of NET / Phone Banking Service Suspend my/our Personal NET Banking Service ☐ Suspend my/our Phone Banking Service (Customer could register/ update the following services/ items via CMB Wing Lung NET Banking Service over the Internet) Paper Statement (Provide E-Statement service for all accounts by default) (Note 9) Apply the Paper Statement Service for my/our bank statement(Note 8) Cancel the Paper Statement Service for my/our account(s) (Note 8) Securities Trading Account Securities A/C No. (1) Securities – Teletext Stock Quotation Service: (Note 1) (2) Apply (for Securities - Teletext Stock Quotation Service charges, please refer to Securities Service Charge Schedule. Customer should sign the

	Service Plan	HK	Optional Service Item							
				Shares ✓	Mobile Version SSE A		nares			
	ET Net (Basic Internet Version) PowerTicker (Basic Internet Version)			<u> </u>						
	PowerTicker (Professional Desktop Download Versional Desktop Desktop Download Versional Desktop Deskto	ion + Mobile Version)		<u> </u>	<u> </u>					
	Others (please specify):	,			•					
☐ Cancellation										
	Terminate Service Plan and all optional service item(s) (if	any) 🔲 Termina	ate optional servi	ce item(s)	(please specify):					
	ilth Management Account ^(Note 1)	_								
🗆 🖊	Activate NET Investment Services of Wealth Managemen	t Account	ancel NET Inves	tment Se	rvices of Wealth Mai	nagement Account				
(For	Joint Name Wealth Management Account customers	with either-to-sign i	instruction only	y)						
1	hereby 🔲 agree / 🔲 do not agree that any 1 of the acco	ount holders of our join	it name account	can repre	esent all the account	holders to confirm \	√ulnerable			
Customer assessment result with the Bank.										
Operating Accounts: Include existing and new same name accounts (except Securities and Wealth Management Accounts)										
All same name account										
Account No.: (1) (2) (3) (4) Remarks										
• (Only one account in each category of Renminbi Savings A/C, Renr	ninbi Current A/C, Combi	nation Savings A/0	C, US Dolla	ar Current A/C, Gold Pas	sbook A/C and Margir	ı Settlement			
	A/C may be registered. In Phone Banking Service, Renminbi Current A/C and US Dollar (Current A/C are applicable	o to Fundo Transf	or Convinc	ONILV					
	Credit Card A/C registration is only applicable to Personal NET Ba		e to Fullus Transi	el Selvice	ONLT.					
• F	For registration of other Same Name HKD A/C or Credit Card A/C		, Personal NET Ba	inking and	Phone Banking accept	a maximum of 12 and	9 operating			
accounts registration respectively.										
	Payment									
	licable to bill payment with CMB Wing Lung Bank and ut					yment for some me	erchants is			
	ired to fill in additional form of "Registration/ Cancellation Cancel Bill Payment Service Re-active	ाठा Account(s) for Bill ate Bill Payment Servi		cnant Pay	yment Service".					
Ш	Cancel Bill Payment Service	ate bili Fayillelit Selvi								
Sec	tion 3 ATM Card Service									
		Name of Card Hole	der:		Name of Card Hol	der:				
Card	Time (Determined by the currency of the primary A/C)	☐ HKD Card	☐ RMB Card (N	ote2)	HKD Card	☐ RMB Card (Note2)				
	Type (Determined by the currency of the primary A/C)									
Prima	ary A/C ^(Note 3, 7)	HKD A/C No.	RMB Savings A/	C No.	HKD A/C No.	RMB Savings A/C No).			
Card	No. and Card Sequence No. (Not applicable to initial application)						-			
	ct the instructions to be displayed on the screen:	☐ Chinese	Chinese	I	Chinese	☐ Chinese				
	ect ONE only)	☐ English	☐ English		English	☐ English				
`	- 77	☐ Fast Cash (Note 4)		[☐ Fast Cash (Note 4)					
Seco	ndary A/C (Not applicable to Fast Cash Service)	HKD or RMB Savings	HKD A/C No.		HKD or RMB Savings	HKD A/C No.				
		A/C No.			A/C No.					
Over	sea ATM Transaction Setting Service (Select ONE only) (Note 5)	Activation	☐ Activation		Activation	☐ Activation				
		☐ Amendment ☐ Deactivation	☐ Amendment ☐ Deactivation		☐ Amendment ☐ Deactivation	☐ Amendment ☐ Deactivation				
If se	lecting "Activation" or "Amendment", all items below must	_	Deactivation	ļ.	Deactivation	Deactivation				
Star	t Date (YYYY / MM / DD)	/ /	/ /		1 1	/ /				
	t Date (YYYY / MM / DD)	1 1	/ /		1 1	1 1	_			
	d Expiry Date (YYYY / MM)	1	/		1	/	_			
	y Maximum Withdrawal Limit per card	HKD	HKD		HKD	HKD				
	ximum equivalent to HKD20,000) (Note 6)	<u> </u>								
otes:	 Service or account registration is applicable to Personal NE An Applicant for RMB Card will need to open a Renminbi Sav 		ite a HKD Seconda	ary A/C N	Moreover RMR Card is r	not applicable to joint a	nnlicante			
	3 HKD Primary A/C for joint applicants must be the same.	ings Account and designa	ite a l'IND Seconda	ary A/C. IV	Moreover, INIVID Card is i	iot applicable to joint a	pplicarits.			
	4 Only provide ATM screen instruction in Chinese and not app									
	5 Customer could perform the overseas ATM Transaction Set prior to the "Start Date".	iting 6 months								
	6 Depend on customer's card type and related account(s).	Only primary account with	in a card is applica	able to ove	erseas cash withdrawal	through China UnionF	ay network.			
	HKD or RMB account: Daily maximum withdrawal limit is Hk									
	7 If customers belong to All-In-One Card, Sunflower or Private Private Wealth Management Savings Account No. as the Pr		istomers, please fi	II in the All	-In-One Card Account,	Sunflower Savings Ac	count or			
	8 Receiving a paper statement by mail will incur a fee, please		ung Bank Tariff G	uide. For a	pplication of the Paper	Statement Service, th	e respective			
	account statement(s) in subsequent months will be mailed to						cycle.			
	The trading confirmation of global stock trading will be provi	ded in paper form only ar	nd no e-confirmation	on will be a	avaliable for the time be	ing.				
0	tion 4 Administration by Cont									
	tion 4 Acknowledgement & Declaration by Custo									
	e acknowledge receipt of the following documents from Cl		•							
		Personal NET Bank		cen [ATM Card PIN	☐ ATM Card				
	No. of Phone Banking Consolidated PIN(s) (P									
i	Only applicable to Joint account operating more than on									
I/We, the undersigned, hereby request the Bank to provide or cancel (whichever is applicable) the Service(s).										
I/We, the undersigned, understand that the Service(s) indicated may be varied and agree to sign any forms as may be required.										
I/We agree that the Services will be subject to the "General Conditions for Accounts and Services" (including Risk Disclosure Statements) and any other										
	relevant terms and conditions provided by the Bank to me/us from time to time.									
	e confirm that the information given above is true and com		ATM	41		ا - د -ا - د امان، ماهان،				
I/VVe	e the Applicant(s) hereby request the Bank to issue to m k's Automatic Teller Machine (ATM) facilities, the Electro	ie/us a CMB Wing Lu onic Funds Transfor F	ng ATM Card in	ı tne nam	ie specified above w	vitri which to make	use of the			
	ect to and conditional upon the "General Conditions for A									
that	I/we have read and agree to be bound by the "General C	Conditions for Accoun	ts and Services							
	I/We also agree that the Bank may debit the annual fee to my/our first account (if any)									

P. 2/3

Note: "General Conditions for Accounts and Services" and service charge booklet related to CMB Wing Lung Card annual fee are available at any CMB Wing Lung Bank branches free of charge or may also be browsed and downloaded on the Bank's web site www.cmbwinglungbank.com.

Signature(s) of Account Holder(s)										
Primary Account / F	irst Account		Secondary Account (applicable to ATM Card only)							
Date:			Date:							
FOR BANK USE ONLY										
☐ Verified Mobile No.	against CIF	email address against CIF 🔃 Det	ail Verified	Referral Staff	Approved					
☐ Sig. Verified	☐ ID Chec	k Handlir	ng Staff ID	Input Maker	Input Checker					
Personal NET Banking		Phone Banking			ATM					
PIN Linkage No.	Security Token Serial No.	TB PIN Code 1 TB PIN C	ode 2 TB PIN Code	e 3 Card Issue No.	PIN Mailer Serial No.					
	1	1	1							